

The Royal Air Forces Association (RAFA) supports the whole air force family giving friendship and support to serving and ex-serving personnel and their dependants.

How do we do this?

Through our network of Honorary Welfare Officers, we offer friendship and practical help to those in need of help and support. You do not have to be a member of RAFA - just a member of the extended air force family.

How does it work?

Each of our 600 Branches worldwide has an Honorary Welfare Officer who will arrange to visit people who ask for help - usually in their own home. The Welfare Officer will fill in an Application Form with Service details to confirm eligibility, your financial situation and circumstances at home. Any information that you give us is kept confidential and will only be shared, with your agreement, with those people who need to know, such as other Charities that we may approach on your behalf. You will be asked to sign the form to say that it is correct and can ask to see what the Welfare Officer has written.

Where does RAFA get its funds?

Our work is made possible by our Members who raise funds through the annual Battle of Britain Wings Appeal and other fundraising activities. We are generously supported by The Royal Air Force Benevolent Fund, and donations from other trusts and organisations.

What Services do we provide ?

24 hour nursing care

Short welfare breaks

Financial assistance

War Disablement Pension advice & representation

Home and hospital visits

War Widows Pension advice

Funding for help at home

Resettlement advice

Sheltered housing

Holiday facilities

Supportive housing

Where appropriate, we can put you in touch with other sources of help such as the Benefits Agency, Social Services, Citizens Advice Bureau or another Charitable source of help.

How much will I have to pay?

It all depends on the kind of help you need and your own situation. Contributions towards the cost of the breaks in our Short Stay Homes (joint funded with The Royal Air Force Benevolent Fund) depend on your individual means, as it also does for a placement in our Nursing Home which is usually also supported by Social Services. Advice from our War Pensions Officers is free, as is representation at Appeals Tribunals. We charge rent for our sheltered housing and supportive housing and, if it is necessary, financial help can be claimed through the Housing Benefit system.

Further Information

We are keen to improve our services and welcome your compliments, comments and complaints. You can either speak to your Welfare Officer or contact your nearest Area Headquarters or RAFA's Central Head Quarters (details overleaf).

South East & Eastern Area (Leicester Office)

117¹/₂ Loughborough Road
Leicester
LE4 5ND
Tel: 0116 2662812

Wales, Midland & SW Area (Midlands Office)

Norfolk House
6 Spa Road
Gloucester, GL1 1UZ
Tel 01452 417554

Wales, Midland & SW Area (Wales Office)

MayfieldŌ
Llanbadoc, Usk
NP15 1SY
Tel: 01291 6746501/2

Northern Ireland Area

War Memorial Building
9-13 Waring Street
Belfast. BT1 2DW
Tel 028 9032 5718

Scotland Area

20 Queen Street
Edinburgh
EH2 1JX
Tel: 0131 2255221

South East & Eastern Area (Kinston Office)

3-5 Old Bridge Street
Hampton Wick
Kingston-upon-Thames
Surrey
KT1 4BU
Tel: 020 8286 6667

Wales, Midland & SW Area (South West Office)

Chancel Lane
Pinhoe
Exeter
EX4 8JU
Tel: 01392 462088

Northern Area (NW Office)

Westby House, Golden Hill
Leyland, Preston
PR25 3NN
Tel: 01772 458536

Northern Area (NE Office)

2nd Floor, 82 Bootham
York, YO30 7DF
Tel: 01904 627543

CHQ/Overseas Area

117¹/₂ Loughborough Road
Leicester
LE4 5ND
Tel: 0116 266 5224



An Introduction to Welfare Services

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Please visit our web site at
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or e-mail us at
welfare@rafa.org.uk

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